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## Subject: Apricus Process Updates for COVID-19 and Hurricane Ida

Apricus is working hard to ensure our clients receive the most up to date information that may impact their programs. We want to take this opportunity to share how we are addressing the following events.

### **COVID IMPACTS AND UPDATES**

COVID-19 remains a strong concern across the United States with the Delta variant continuing to drive up new case totals across the country.

To address this, Apricus has implemented key indicators in our processes to identify potential risk due to COVID-19. As demands rise and the supply stream narrows, we are ensuring we have measures in place to meet the needs of our clients and injured workers. Apricus is closely monitoring any impacts to products and/or services being provided, and will proactively provide any critical updates, as they occur.

### **STORM WATCH**

Hurricane Ida has left catastrophic damage across southeastern Louisiana and is now a slow-moving tropical storm over western Mississippi, threatening to cause more flooding in Tennessee and the Ohio valleys over the next few days.

Due to Hurricane Ida, we may see potential impacts to the products and/or services provided to injured workers in Louisiana, Mississippi and other areas of the Gulf Coast, or in Ida's path. We are closely coordinating with our vendors to minimize any and all impact. If we begin to see increased concerns, we will proactively provide updates, as they occur.

Apricus is working to ensure our services remain timely and accessible through these events. We will continue to monitor the situation and provide updates on any new information as it is made available.

For more information, please contact us at (877) 203-9899 or email [cvtymeplusreferrals@cvtty.com](mailto:cvtymeplusreferrals@cvtty.com). You can also reach out to a member of the ARMS team (Lisa Woolston, Michael Deemer, Victor Asis) with any questions.